

Pomme de Ridge Horse Camp & Campground

General Rules and Policies

*Rules and Policies Are Subject to Change Without Notice

- We want you to come and have a great time, so you will want to return again and again. Just please be mindful and do not do so at the expense of others.
- *In-Season Office Hours (April-October) are 8:00 a.m.-6:00 p.m.
 - *(Sometimes we need to step out of the office to help guests in the campground or to take care of our animals or other property needs. If the office is locked during these hours, simply call 417-844-8288 and we will hurry back.)
 - *If you have an emergency after hours or an urgent need that absolutely cannot wait until opening hours, please call us.*
- Please fill out the included paperwork and check in with it at our Office first thing upon arrival, or as soon as our office opens.
- CHECK-IN and CHECK OUT POLICIES/QUIET TIMES:
 - Check in time for cabins and RV sites is 3:00 p.m. on the date of your arrival to allow us time to prepare everything before your arrival. To see if it is possible to accommodate an early check in, please call 24-48 hours in advance of the date of your scheduled arrival.
 - *Quiet Hours: 10:00 p.m. – 7:00 a.m. (You may sit quietly around your campfire or outside of your unit and talk, but please keep music low, voices down, animals quiet, and be respectful of those who retire early.)*
 - Check out time is 11:00 a.m. or earlier for cabins and 12:00 p.m. or earlier for RV sites on the date of your departure.
 - *Late check outs are not permitted unless arranged with management in advance – and will be dependent upon potential incoming new guests.*
- Rainchecks will not be issued for camping or lodging.
- Parents and guardians are solely responsible for supervising minor children and pets.
- *Please do not enter another guest or visitor's rented space without permission or invitation. Any individual(s) caught touching, disturbing, or taking someone else's property without express permission from the owner*

may be asked to leave and/or turned over to legal authorities. Parents, guardians, and overseers of minor children are responsible for ensuring children's adherence to these rules and may be held liable for any breach of policy.

- Please do not interact with or interfere with another person's pet(s) or equine(s), without express authorization AND oversight from the owner. This includes, but is not limited to, petting, pulling, tugging, pushing, brushing, or any other form of physical exchange. Parents, guardians, and overseers of minor children are responsible for ensuring children's adherence to these rules and may be held liable for any breach of policy.
- ***Management reserves the right to make site changes or to ask unruly guests to leave.***
- *No generators allowed under any circumstances.*
- Electric cords may NOT be run from site to site or from an RV site to a tent camping area.
- Under NO circumstances are firearms allowed.
- *Fireworks are not allowed due to potential fire hazards.*
- ALL EQUINES, HORSES, MULES, INCLUDING FOALS, MUST HAVE A CURRENT NEGATIVE COGGINS TESTS.
- All dogs MUST be kept on a leash and kept under control by owner or guardian at all times while on Sinclair Investments and Holdings, LLC property and/or Pomme de Ridge Horse Camp and Campgrounds, LLC property. Pets are not to be left unattended. *See Pomme de Ridge Horse Camp & Campground Pet Policies for further details.*
- ***Campfires may be burned in contained fire rings ONLY.***
- Do not cut, mar or damage Sinclair Investments and Holdings, LLC and/or Pomme de Ridge Horse Camp and Campgrounds, LLC's trees; doing so will result in fines equaling \$150.00 per diameter inch.
- Off Road ATVs (4-wheelers, golf carts, side by sides, gators, etc.) are not allowed on property.
- *Burn it where you buy it. Due to the potential transport of invasive species that kill trees, NO importing or exporting of Firewood, please.*
- Damage to Sinclair Investments and Holdings, LLC property or personal property, or Pomme de Ridge Horse Camp and Campground personal property, or Exceptional Equines, LLC

personal property, or Pomme de Ridge Horse Camp and Campgrounds, LLC property or personal property is subject to financial penalty, to be determined by management.

- *Smoking is not permitted in any tack room areas or restrooms, only in designated smoking areas.*
- You may bring alcohol on property, but the use of alcohol is strictly prohibited in any area where EXCEPTIONAL EQUINES, LLC is training or boarding. Drunken behavior, or any other issues management deems inappropriate may result in expulsion from Sinclair Investments and Holdings, LLC, d/b/a Pomme de Ridge Horse Camp and Campground. The use of illegal substances is strictly prohibited in ALL areas of Sinclair Investments and Holdings, LLC, Pomme de Ridge Horse Camp and Campgrounds, LLC, and/or Exceptional Equines, LLC.
- *Immediately report all accidents or incidents causing injury or damage to persons, property, or animals occurring on premises.*
- Park vehicles and trailers as directed, but PLEASE DO NOT BLOCK entrances to pens, stalls, gates, other vehicles, and/or trailers.
- Do not remove horses owned, trained, and/or boarded by others from their stalls, paddocks, or pasture.
- When on premises, close and chain or latch all gates or doors to avoid escape or release of horses or other animals.
- When visiting the facilities, please dress appropriately for safety reasons and use appropriate language so as not to offend others on site.
- Out of Season Hours can fluctuate but are typically 10:00 a.m.-4:00 p.m.
 - Please call 417-844-8288 between 8:00 a.m.-6:00 p.m. if you are staying with us and need something.
 - *If you have an emergency or an urgent need that cannot wait until opening hours, please call at any time.*
 - If you are trying to make reservations or have questions outside of season and don't get an immediate answer from Facebook messages or phone calls, please don't give up – try again. Occasionally, we try to take some much-needed time off, when possible, to recoup.

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